

**BETTER PEOPLE,  
BETTER SYSTEMS,  
BETTER RESULTS.**



**Quantum Services**



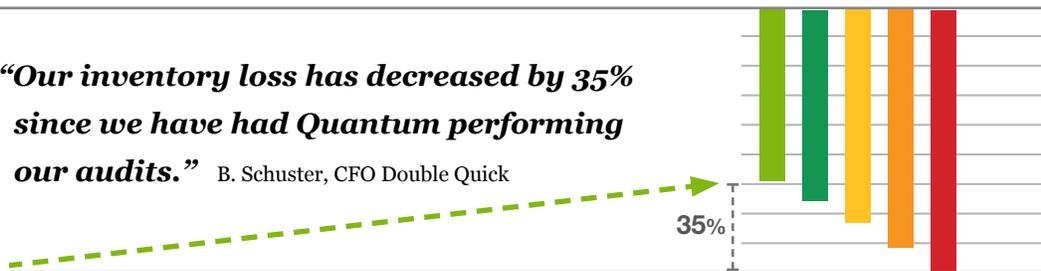
**Talk is cheap. Words are plentiful. Deeds are precious.** – H Ross Perot

If you're comparing audit services, you might be thinking: "All inventory services say the same thing." You're right. How are you supposed to choose when everyone claims to be the best? We understand your confusion, so please don't just take our word for it. Talk to any one of our hundreds of c-store clients—then make us prove it!

*"Your audits and technology have helped us tremendously: shrink has dropped significantly and consistently over the past 4 months since Quantum took over our audits, and we now have a much better understanding of the true inventory numbers."*

N. Iadanza, V.P. BellStores

***"Our inventory loss has decreased by 35% since we have had Quantum performing our audits."*** B. Schuster, CFO Double Quick

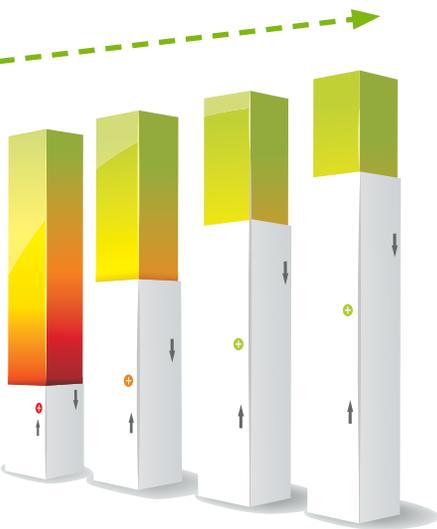


*"Confidence in the accuracy of the inventory audits is vital. Quantum satisfies our need for the highest accuracy via their processes, tools and people. The fact that Quantum has developed software that allows us to view detail when needed, raise the level of trust in their accuracy."*

J. Matthews, V.P. Ops, Rutters

**"We see Quantum as an extension of us. They take total responsibility of the retail audit function. They actually get involved. To me that is a partner."**

D. Shade, CFO High's

**"We are in a customer service business. We provide customer service 24/7. We need a company that can understand us and work with us on that type of thing. Quantum does that."** L. Wackernagel, CFO Wesco





### Why outsource to Quantum Services?

Outsourcing your audits to specialists gives you access to industry best practices, and is often more cost effective.

**How will hiring Quantum Services help me reduce my shrink?** We identify shrink control weaknesses and provide you with customized feedback on your store operations.

**Why does it matter that Quantum audits only c-stores?** Our staff has a depth of industry experience and knowledge unmatched by other inventory services. Our technology and systems are designed specifically for convenience stores.

**How will I know the counts I get from Quantum Services are accurate?** We developed keystroke analysis software that has revolutionized reliability in inventory audits.

**Does Quantum Services guarantee their audits?** If you are ever dissatisfied with the work that we do, just let us know in writing within thirty days and we will refund you the cost of the audit.

**How easy is it to transition my c-store inventory audits to Quantum Services?** We have developed a New Client Process that lowers your risk and keeps everyone informed.

## Better People, Better Systems, Better Results.

Now that you've heard from some of our clients, here's our spiel. At Quantum Services, our people are what separate us from other inventory services. We put an emphasis on integrity, professionalism, adaptability, and recognition. In short, we do everything we can to attract the best, hire the best, and keep the best, because auditing is a people business.

Quantum Services is the largest auditing firm to focus exclusively on convenience stores. Our auditing expertise extends to every facet of our organization—from our auditors on the front lines, to our programmers writing our proprietary software, to the technology we use to implement and analyze your audits. Our processes are designed to guarantee accuracy, build rapport, provide impartial insights into your operations, instill confidence, and support a long-term partnership built on mutual trust and respect.



### ▶ **When You Partner With Quantum You Get:**

- Confidence**—The experience of 1.8 million audits on your side
- Accuracy**—The most sophisticated and efficient tools and systems in the industry
- Specialization**—A highly skilled workforce of full-time employees

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**Financial Audits** Efficient, Low Tech, Easy to Understand

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**Hybrid Audits** Financial Audits with Price Book Accuracy

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**Item Level Scan Audits** Results by Item, Detailed, Focused

### **C-Store Audit Processes Designed Around You**

- Business Review Meetings
- Specialized Reporting
- Quality Assurance Programs
- Store Operations Review
- The Seven C's Audit Process

