



August 30, 2010

Mark Fertig
Quantum Services
4284 N. High St.
Columbus, OH 43214

Dear Mark:

In today's world the speed at which things must get done along with the volume of tasks to complete seem to increase each and every day. Adding to that complexity is the industry we both work in--the highly competitive convenience store business. Because of that it is easy to fall in to the old trap of "no news is good news" when reviewing how our vendors service Atlas Oil. In Quantum's case I wanted to take the time to tell you the "good news" on how your company is helping us do things better, faster and cheaper than ever before.

Your local division manager, Alex Herrera does a fantastic job for Atlas Oil. His accuracy and professionalism, combined with the Quantum audit process and your technology greatly reduces our risk and our audit costs. The scheduling process is simple and because Alex gets his audits done as scheduled, I save a lot of time.

It is difficult for me to even compare Quantum to our experience with our last inventory service because the quality of the people, reporting and audit process along with the level of service we receive today is not even in the same league. If I had to put a number to it on a scale of 1 to 10, Quantum would be a 10!

I also wanted to thank you for your help in supporting our upcoming meeting. We get together with this group of C-store owners representing over a 100 stores only a few times a year. The audit process and shrink insights and reports you provided are of value to our members and I am certain they will be used at store level. Quantum Services audit program is a part of our best practices program. I am confident any of our dealers will be extremely satisfied with your work.

I highly recommend Quantum Services to anyone in the C-store business.

Truly yours,

Brian Hansen
Atlas Oil