

Electronic checks
and balances
monitor auditors
and accuracy
during and after
an audit.

WHY?

To Lower Your Risk



To Save You Time



To Reduce Your Costs

HOW Can We GUARANTEE Accuracy?

We monitor several factors that relate to auditor and count accuracy.

Keystroke Detail Analysis + Archive:

We capture all keystroke detail that goes into the count. That detail tracks every calculation made, the sequence of the count, and time taken to count each section. The keystroke detail is then run through an algorithm that identifies exceptions that are outside of the norm. The data is archived.

Real Time Keystroke Validation:

We also incorporate a keystroke validation program during the audit. If there are any large entries made in a section, for example, the auditor must explain by describing the product. This information prints on the bottom of our Retail Comparative report. An example of this would be a sealed tote of magazines waiting to be picked up by the vendor.

Time-in-Store Benchmarking:

Overall time in store is tracked and reported to the Client Managers weekly. If an audit took longer than an expected target, it is identified. This could mean that the crew size needs to be adjusted, or there was a specific problem at the store where we may need the client's help to make a change. We also look for audits that are completed in a shorter period than expected. When that occurs, the keystroke detail for that audit is reviewed and the Audit Supervisor is contacted for an explanation.

**NOTHING
TO HIDE:**

We are so confident in our workforce, our tools, and our systems that we present all of our auditors' work in every audit in a very transparent way to our clients.

Our Quality Assurance tools are designed to:

Assure are our high standards of accuracy and integrity are being met.

Assure we have the proper audit process in place.

Assure our workforce is acting in compliance with the process.

